

HAMTE Elevators



HAMTE Elevator and Escalators, a branch of Hussain Ahmad Al Mutawa Sons Trading and Contracting Company (HAMTE Group) gives you the highest standard of planned lift maintenance, modernization, installation, Annual Maintenance contract Services and procuring Spare parts for elevators and Escalators (both residential, Commercial and Industrial).

Hamte Group Elevator Division is serving entire Middle East Customers in providing specialized services for residential, commercial, industrial Traction and Rack & Pinion Elevators especially for Oil and gas industries, refineries, production units, power plants, etc. Our Experienced technicians can recover any type of elevator from any condition and Modernize to latest safety standard depend to client requirement. Whether you have one lift or one-hundred lifts, we are proud to provide an industry-leading level of lift maintenance services that ensure your lift is safe, code compliance and available to use by your residents, staffs and customers.



Our specialized team can fix almost of all problems on the first call-out, ensuring your lift will be back to normal as soon as possible. On the rare occasions where our engineers can't fix the issue on their initial visit, we have a network of regional field engineers who are available to offer further fault diagnosis and resolve the problem quickly and with minimum disruption to your business.



On our larger contracts, you will have a dedicated account manager who will build a specific knowledge of your needs and requirements and be your first point of contact if you have any questions or queries.

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We offer various types of lift maintenance contract depending on your preferred level of coverage, however during each scheduled maintenance visit we will check all safety features and devices, check the general operation of the unit and check the condition of all parts as per manufacture recommendation. We can also advise on recommended improvements in line with the latest legislation, reducing energy consumption and improving performance. We are well-equipped to cover multiple sites across the GCC.



Many lift maintenance companies will only visually inspect your lift when they come to 'service' your equipment. We on the other hand, allocate specific times to allow our engineers to thoroughly test, adjust and clean your lift as part of our planned preventative maintenance schedule, ensuring your lift is maintained to the highest standard, minimizing breakdowns and maximizing your lift lifespan. Regardless of the level of contract you are on, you will receive the same exemplary level of service and we will meet with you regularly to ensure your needs are being met.

We will look after all of your lifts – regardless of who manufactured them. Our engineers receive extensive training on how to not only repair our own lifts, but our competitors' lifts too. When we repair your lifts we use 'open protocol' parts – this means parts that can be maintained and serviced by any lift maintenance company – we strongly believe in not tying our customers into products that only we can support.

If your lift breaks, our priority is to fix it as quickly as possible. Our engineers are available 24-hours a day, 365-days a year to repair breakdowns and attend entrapment situations. Whether you call for help during work hours, at a weekend or late at night, the contact details you have remain the same.

Our highly-experienced engineers will work with you to fix your lift in the shortest possible time, reducing disruption and minimizing the risk of breakdowns in the future.





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tested quality for a tough industrial environment



Experts in industrial elevators and service

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GEDA industrial elevators – unique variety and efficiency made in Germany

GEDA industrial elevators guarantee the smooth, efficient and safe transportation of people and materials precisely where they are required. Even in the toughest of conditions, GEDA products score highly with customers due to their unique quality and modern car design. The versatile deployment sites of GEDA industrial elevators cover cement works, asphalt mixing plants, chemical plants through cooling towers and silos to offshore plants and explosion-protected areas. Industrial elevators create huge time and cost savings due to efficient workflows in maintenance and service work. The GEDA Standard elevator range covers load capacities from 400 to 3,200 kg. The modular design also provides the customer with the choice of different car dimensions and hoisting speeds of up to 60 m/min. Special bespoke customer solutions can be created and GEDA's state-of-the-art engineering and professional project management ensures that these are adjusted specifically to any on-site requirements. Whatever demands an elevator must meet – be it a closed car, a base enclosure enclosed on all sides, the control of all loading and unloading points, or the car and ground station – every GEDA industrial elevator, whether a transport platform or personnel and material hoist or pure material hoist, can be perfectly adapted to on-site conditions.

GEDA: Experts in industrial elevators and service

For over 85 years GEDA has been combining unique know-how with continuous further development, proven quality and longevity in height access technology issues. In addition to the construction hoists which have been proven and well-known for decades, GEDA has developed an additional string to its bow with its rack and pinion elevator for industrial use, which meets the high requirements of customers across the world. Customer contact is always at the forefront of GEDA's activities. As part of its comprehensive support approach, the company not only sees itself as a supplier but also as a reliable partner of the customer – from the initial enquiry up to the maintenance and servicing contract. For GEDA service does not end with the delivery of the device. On the contrary, the height access specialists also provide support during installation and additional acceptance tests on-site, gives advice in service training sessions customized to the products and offers a quick replacement parts service, repair service and maintenance agreements directly or through global service partners.

For more information and reference, please feel free to visit <http://www.geda.de>.